

Terms and Conditions for Placing a Pre-order

General

- 1.1 These terms and conditions apply to all pre-orders placed through Julian Pronk (www.magicentertainer.nl)
- 1.2 By placing a pre-order, you agree to these terms and conditions.



Pre-order Procedure

- 2.1 A pre-order is a reservation for a product that is not yet on the market.
- 2.2 The pre-order becomes official when you send the pre-order request.

Payment

- 3.1 Full payment must be made at the time of placing the pre-order or.
- 3.2 You select whether you want to pay the full amount or a certain percentage as a down payment. You must transfer the remainder of the percentage before sending.
- 3.3 If you decide not to pay the remaining amount, we will withhold your down payment, because a product has been made for you.
- 3.4 We accept the following payment methods: Ideal, Paypal +4%, Bank transfer, credit card.

Delivery

- 4.1 The estimated delivery date is indicated on the product page. This date is indicative and subject to change.
- 4.2 We are not liable for delivery delays that are beyond our control.

Cancellation and Refunds

- 5.1 You have the right to cancel your pre-order and receive a full refund, provided the cancellation occurs of 14 days after payment.
- 5.2 Once the product has been shipped, our standard return policy applies.
- 5.3 A return will only be reimbursed provided the product is returned unopened

Product Changes

- 6.1 We reserve the right to make changes to the product. If the changes are significant, we will notify you, and you will have the option to cancel the pre-order with a full refund.

Liability

- 7.1 We are not liable for any direct or indirect damage resulting from placing a pre-order.
- 7.2 Our maximum liability is limited to the value of the pre-order.

Privacy

- 8.1 We handle your personal data in accordance with our Privacy Policy.

Complaints

- 9.1 Any complaints should be submitted in writing to our customer service via info@julianpronk.nl

Governing Law and Disputes

10.1 These terms and conditions are governed by Dutch law.

Amendments to the Terms

11.1 We reserve the right to amend these terms and conditions. We will inform you of such changes via E-mail.

By placing a pre-order, you acknowledge that you have read and agree to these terms and conditions.

Julian Pronk

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